

# TOP THINGS TO KNOW



1. P-EBT benefits are going out to SNAP Under 6 children now. Cards for PreK-12 students will be distributed next.
2. Schools, Districts, and the Public will receive an update from MDHS when PreK-12 cards begin to be distributed.
3. It will take several weeks for all of the P-EBT cards to be distributed.
4. Families should begin watching their mail. **Cards will be delivered in a white, unmarked envelope.**
5. Questions and concerns can be directed to the P-EBT call center: 1-833-316-2423.

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## Messages for Parents

**Please share these messages with parents through your school communication tools.**

**MDE and MDHS have begun issuing new P-EBT cards to children eligible for 2022 P-EBT.** If you have questions about whether your child is eligible for benefits or if you need to request an address update for your P-EBT card, please call the P-EBT call center at 1-833-316-2423, Monday-Friday, 8:30-5:30.

### How can parents get P-EBT info?

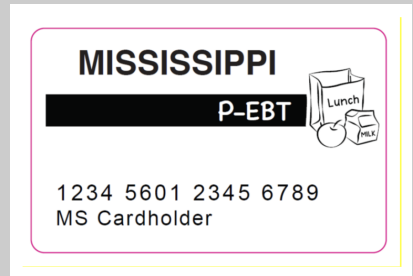
*Parents can get more information about P-EBT by:*



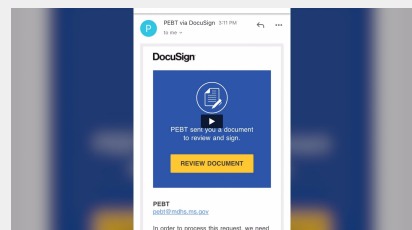
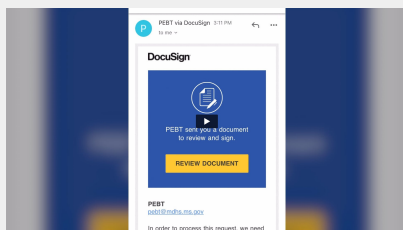
- Calling the hotline at 1-833-316-2423, Monday – Friday from 8:30-5:30.
- Chatting live with a P-EBT customer service agent at [www.mdhs.ms.gov/pandemic-ebt-p-ebt/](http://www.mdhs.ms.gov/pandemic-ebt-p-ebt/) on the bottom right side of the page.
- Reading the [2022 P-EBT FAQs](#) available on the [MDHS website](#).

## Important Card Information

- Once new P-EBT cards are issued, remaining benefits will be transferred to the child's new P-EBT card for most children.
- For most children, when the new P-EBT cards are issued, any balance that was still on the child's P-EBT card from the 2020-21 issuance will be available on their new P-EBT card. The old P-EBT card will be de-activated when the new P-EBT card is issued.
- Please note that if someone else registered the child for school during the 2021-22 school year, the P-EBT card will be mailed to the most up-to-date mailing address available at the child's 2021-22 school.
- There is a new process for updating mailing addresses. Families that need to update their mailing address will be able to submit an address update request form by calling the call center (1-833-316-2423). Families will receive email updates at every step of the address review process.



## P-EBT Eligibility and Address Review Instructional Videos





## **Parent FAQs about P-EBT Cards**

**I share custody of my child. Which parent/guardian will receive funds?**

### **For K-12 Students**

The parent or guardian listed in the Mississippi Department of Education records provided to MDHS will receive the funds. This is typically the individual who registered your child for school during the 2020-21 school year.

**We recently moved to a new address. Will my P-EBT card be sent to my new address?**

### **For K-12 Students**

Your child's card will be mailed to the address provided to MDHS by your child's 2021-22 school district.

You will be able to request an address update through the call center if needed. Once all of the initial cards have been delivered, an online form will be made available as well. More information about the process for requesting an updated address will be available soon.

**If I have more than one child, will I get different cards for each child?**

Yes, each eligible child in your household will receive a new P-EBT card with the child's name on it.

**Do my child's P-EBT funds expire? How long do I have to use them?**

P-EBT benefits **do not** have to be spent immediately. P-EBT benefits will expire after a minimum of 9 months of inactivity on the card. Using your P-EBT card at least once every 274 days will prevent your P-EBT benefits from being taken back.

This means that if you receive a P-EBT payment on October 15, 2022 you have until at least July 15, 2023 to spend those funds.

[P-EBT WEBSITE](#)

[CLICK TO CALL THE P-EBT CENTER](#)